SENIOR VICE PRESIDENT OF SALES OPERATIONS

Job Description:

The Senior Vice President of Sales Operations provides leadership, direction, and resource stewardship to the organizations sales function. As the organization’s senior-most sales leader, the SVPSO Sales is accountable for overall sales organization performance, the profitable achievement of sales organization goals, and for aligning sales objectives with firm business strategy. The SVPSO reports to the President, Chief Operating Officer, and Chief Executive Officer

Job Responsibilities:

* Aligns the sales organization’s objectives with firm business strategy through active participation in corporate strategic planning, sales strategy development, forecasting, sales resource planning, and budgeting.
* Accountable for effective sales organization design, including sales job roles, sales channel design, and sales resource deployment.
* Meets assigned targets for profitable sales volume, market share, and other key financial performance objectives.
* Leads learning and development initiatives impacting the sales organization, and provides stewardship of sales and sales management talent.
* Through active, productive partnerships with Human Resources and Learning and Development functions, the SVP establishes learning and development objectives essential to the sales organization’s success, oversees the effective delivery of training and development programs, actively assesses the value of training and development investments, and monitors learning and development outcomes to ensure high ROI.
* Establishes and governs the sales organizations performance management system.
* This includes establishing guiding sales organizational principles for managing performance, establishing and prioritizing critical performance measures for all sales jobs; overseeing the equitable allocation of organization objectives across all sales channels, markets, and personnel; and ensuring all key sales and sales management associates are held accountable for assigned results
* Provides leadership to the sales organization’s management team, while fostering a culture of accountability, professional development, high-performance, and ethical behavior.
* Accountable for the sales organization support budget.
* Proactively assesses existing sales organization support investments, including those in technology, training, and administrative support.
* Ensures support investments yield productivity benefits consistent with established objectives.
* Provides managerial leadership to Sales Operations in meeting this responsibility, and works closely with the Chief Information Officer to ensure technology initiatives are implemented consistent with firm technology strategy.
* Leads sales organization change initiatives by continuously assessing the need for organizational change, championing change initiatives, and removing obstacles impeding constructive organizational change.
* Establishes and maintains productive peer-to-peer relationships with customers and prospects.

Job Qualifications:

* Masters in business, marketing, or related field required
* Doctorate in business, marketing, or related field preferred
* Experience as a senior vice president of sales operations

Opportunities as a senior vice president of sales operations are available for applicants without experience in which more than one senior vice president of sales operations is needed in an area such that an experienced senior vice president of sales operations will be present to mentor.

Job Skills Required:

* Willingness to travel
* Understanding of the industry
* Understanding of the company’s needs
* Great interpersonal and communication skills
* Business development and strategy implementation knowledge
* Strong leadership and decision making skills
* Ability to sell, manage and drive growth
* Excellent customer relationship management skills
* Ability to meet sales targets and production business goals
* Sense of ownership and pride in your performance and its impact on company’s success
* Critical thinker and problem-solving skills
* Team player
* Good time-management skills
* Great interpersonal and communication skills
* Familiarity with industry’s rules and regulations
* Ability to lead
* Ability to resolve interpersonnel issues